

# Making your local health record work better for you



Find out more about how your health record is shared.



# What are we trying to achieve?

Many people think that their GP health record is available to all healthcare professionals involved in their care, but this is now always the case.

At the moment, each professional you see keeps a separate record. This can mean some important information not being communicated between health services as it could be. To help, we are launching a local shared record programme that will make it possible for health professionals to view information about you.

## **What information will be shared?**

The information shared includes your name, address and date of birth and a summary of your health information including:

- Diagnoses and test results;
- Any allergies you may have; and
- Medications and treatments you receive.



## Can I say no to a shared record?

You are in control and can choose not to share any information with anybody outside your GP surgery. You should contact your surgery if you choose not to have a shared record at all.



## How will it work?

The shared record puts you in control. At the start of your treatment, you will be asked for your permission to view your shared record. If you agree, then the health professional will only be able to view the record whilst you are being treated. You can change your mind at any time during your treatment and withdraw your consent.

## How will a shared record help?

A shared record means that:

- Your healthcare professionals have the most up to date and accurate information about your health, medications and treatment;
- You get better advice and safer and more effective care;
- Mistakes are avoided; and
- You will not have to repeat your medical history so often.

## How will you keep my information safe?

All your information is stored using the most secure technology available and is covered by strict confidentiality guidelines and the data protection act 1998. For security, the shared record is accessed via a secure NHS network, not the internet.

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## Where can I find out more?

Our web pages provide detailed information: [www.kernowccg.nhs.uk](http://www.kernowccg.nhs.uk) under the Get Info tab. You can also email our dedicated IT team at [kccg.itsupport@nhs.net](mailto:kccg.itsupport@nhs.net).

## How is the local shared care record in Cornwall different to Care.data and the national Summary Care Record?

Both Care.data and the national Summary Care Record are separate and national initiatives which are not connected to the local shared care record in Cornwall. For more information about the national initiatives, you can visit the NHS Choices website:

[www.nhs.uk/NHSEngland/thenhs/records/healthrecords/Pages/care-data](http://www.nhs.uk/NHSEngland/thenhs/records/healthrecords/Pages/care-data)

You have the right to stop information that identifies you from being shared, locally and/or nationally, outside your GP practice.



To get this information in another format call:

 **01726 627735**

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Contact NHS Kernow:

**T** 01726 627800

**E** [kccg.contactus@nhs.net](mailto:kccg.contactus@nhs.net)

**W** [www.kernowccg.nhs.uk](http://www.kernowccg.nhs.uk)



## What happens in an emergency?

If someone is unconscious or too unwell to give their permission then the system will allow a healthcare professional to access their shared record without permission - but only in the case of a medical emergency.

