

Launceston Medical Centre Patient Participation Group (PPG)

Note from Meeting of the Building Sub-group 6pm, Monday, 3 September, 2018 at Launceston Medical Centre

Present: Les Whaley, group lead; Patty Taylor; Joan Heaton; Dawn Rogers, and Andrew Yardley

Apologies: Paul Ford

1. Notes from July meeting and matters arising

Les reported that the suggestion boxes had come to the end of their useful life. He and Joan were collecting all the boxes and collating the responses. Andrew was using the information to create a frequently asked questions section for the website.

Les shared an email from Peter Harper saying there was no definitive information on the build start: KCCG had all the information requested and had uploaded the final report to NHS England for NHSE approval. As of last week they had still not received the District Valuer's report. Peter's understanding was that NHSE had about six weeks to consider the report, raise any further questions and – hopefully – reach a final decision at their October meeting.

Peter also said that he had raised the question of a canopy at the new patient entrance with the developers. Although it was thought that an area between the first and second doorways into the building might be suitable for patients to shelter in during bad weather, the developers have said that if that is not satisfactory then they will provide a canopy.

2. The Little Red Bus

Les said he had chaired a public meeting about the future of the Little Red Bus (which provides community transport for the Launceston area) about three weeks ago. It was well attended with the Launceston Mayor and Town Councillors, support from the county council, as well as members of the public, but not the Little Red Bus Committee. Les said there were three parties interested in taking over running the bus as a community service. They were community groups from Wadebridge and Holsworthy and AgeUK. He understood there was to be a meeting between the three interested parties and the Little Red Bus Committee to see whether they could establish a new committee with new sponsors. The existing service would continue to run during September.

Joan said continuing the service was important for patients in the outlying areas and for helping to prevent social isolation.

3. Frequency of main PPG meetings and sub-groups

As the main thrust of pre-building project work by the PPG was now over for the time being, Les suggested that it would be a good idea for the main PPG to revert to meetings every other month and for sub-groups to meet monthly. It was agreed that this should be put to the main PPG.

Joan asked for guidance from Andy about the proposed format and availability of the social prescribing register. Andy said it would be a reference document for the doctors but also available on the website. It would be the responsibility of the PPG to keep the register updated.

4. Confidentiality

Les raised a concern that some of the information about the project build might be commercially sensitive and therefore it would not be appropriate to discuss them at a public

forum like the main PPG. Patty felt that as all members of the PPG attended the meetings on the basis that confidential items should not be discussed outside, there should be no problem. However, Dawn pointed out that several PPG members also represented councils and, as official representatives of those bodies, had a duty to report back fully on items discussed. The matter to be raised at the full PPG meeting.

5. There being no further business, the meeting closed at 6.50pm.

Next full PPG meetings: 6pm, 10th Sept

Building Sub-Group meeting (members of Group only): 6pm, 10th October.