

Launceston Medical Centre

Patient Participation Group (PPG)

Minutes of the Meeting 17th November 2017 at Launceston Medical Centre

1. Chairman's welcome and introductions

Chairman Maureen Amy welcomed guests Adam Harris and Val Bugden-Cawsey who represented Scott Mann MP.

Members present: Pam Davey, Peter Harper (Practice Manager) and Joan Heaton.

2. Apologies

Dawn Rogers, Rosemary Bromwich, Elizabeth L'Estrange West, Les Whalley, Steve Dymond, Paul Ford, Patty Taylor, Cym Downing and Jo Keogh.

3. Minutes of last meeting and matters arising

No matters arising

4. Practice Business Manager's report

Peter was pleased to advise that he had had good news in the last week on progress with the expansion of the Medical Centre. After five years of negotiations with NHS Property Services (Land) and NHS England (Building), there had been agreement. The District Valuer had sent in his report at the end of August and it had been accepted by NHS Property Services. On 31st October 2017, drafted terms had been amended. On 3rd November 2017, terms had been agreed. By 20th November 2017, all solicitors will have the documents to consider price and conditions. NHS Property Services accepted a lower price in consultation with the District Valuer and this was acceptable to the practice. A meeting with the consultants is scheduled for 12th December 2017. Funding is assured. With reference to buildings, the District Valuer will advise NHS England on the end product and the overall project.

One frustration concerns the licence needed for ground investigation. The solicitors of NHS Property Services have been chased up for a signed copy. This was part of due diligence. Adam Harris said that he would ask Scott Mann MP for assistance with this problem.

5. Discussion: What action can and should this PPG take to support and forward the expansion plans for the Medical Centre?

No action is required at present as Peter reported above on recent progress.

6. Report from IT Manager

Andy Yardley - IT Manager Report

Peter Harper presented Andy's report. The Arrivee machines had been experiencing problems. The Medical Practice had gone back to using the old system instead of the advanced system and a refund had been requested. However, the two machines will remain.

7. Feedback on October League of Friends Meeting

Joan attended the League of Friends meeting on 16th October 2017. The Chairman asked Joan to talk about the advertised auction of hospital land in London by NHS Property Services. The advert had been seen on the previous Saturday by a parishioner of St Stephen by Launceston Rural Parish and Joan as a Parish Councillor had been informed. Nobody at Cornwall Council, Launceston Town Council, the NHS Foundation Trust nor Launceston Hospital knew anything about the sale. There was great upset as the hospital land was believed to have a medical covenant in place.

The Chairman also asked about the Urgent Care Centre for Launceston Petition. Joan informed them that it had been presented to Kate Kennally, Chief Executive of Cornwall Council, at the Community Network Panel Meeting in Launceston on 21st September 2017, and that it was still open.

The Chairman asked the Medical Centre to consult them regarding the high chairs they had promised for the waiting room. Peter Harper said he would look into the matter.

The Chairman said that they would consider sending a representative to PPG meetings.

8. Any other business

Benches

At the request of the LMC patients two benches have been installed either side of the main entrance. These benches are made of recycled plastic and are maintenance free.

Launceston Hospital Renovations

Cornwall Foundation NHS Partnership Trust sent out notification that the improvement work at Launceston Hospital is running behind schedule by two weeks. Work should be complete by mid November.

LAND AT JUNCTION OF THE LINK ROAD

Adam Harris stated that the original covenant was valid and the land could only be used for medical related purposes and NHSPS had accepted this decision. He and Val Bugden-Cawsey stated that Cornwall Council were looking into purchasing the land. Joan Heaton had had a conversation with a representative of the Gillbard Trustees who indicated that they would be willing to help make the land into a parking area.

NOTE FROM THE CHAIR: Our AGM is to be in March 2018 and I shall be stepping down as Chair. Those members of the committee who wish to remain on the committee please make your wishes known at the next meeting.

9. Date of next meeting

The meeting closed at 6.40pm and a date for the next meeting was set for Thursday 25th January 2018 at 6pm